

## **Privacy Statement Hüttges Transport-Service Nederland B.V.**

By means of our website and email, privacy-sensitive data, also known as personal data, is processed. Hüttges Transport-Service Nederland B.V. considers careful handling of personal data to be of great importance. We therefore process and secure personal data with the utmost care. In our processing, we adhere to the requirements set by privacy legislation. This means, among other things, that:

- we clearly state the purposes for which we process personal data. We do this through this privacy statement;
- we limit our collection of personal data to only the personal data necessary for legitimate purposes;
- we first ask for your explicit consent to process your personal data in cases where your consent is required; wij u eerst vragen om uitdrukkelijke toestemming om uw persoonsgegevens te verwerken ingevallen waarin uw toestemming is vereist;
- we take appropriate security measures to protect your personal data and also require this from parties processing personal data on our behalf;
- we respect your right to access, correct, or delete your personal data upon request.

Hüttges Transport-Service Nederland B.V. is responsible for data processing. In this privacy statement, we explain which personal data we collect and use and for what purpose. We recommend that you read this carefully.

*This privacy statement was last updated on 22-05-2018.*

### **Use of Personal Data**

When using our website and email, we obtain certain data from you. These may be personal data. We only store and use personal data that you provide directly in the context of the service you have requested or data that is clearly provided to us for processing.

We use the following data for the purposes mentioned in this privacy statement:

- Name and address details
- Telephone number
- Billing address
- Email address
- Payment details
- Gender
- Date of birth
- IP address

### **Registration**

For certain assignments or authorizations, you must identify or register yourself. After identification or registration, we store your personal data in our secure data system. We retain this information so that you do not have to enter it again and so that we can contact you in the context of executing the agreement.

We will not provide the supplied data to third parties unless this is necessary for executing the agreement you enter into with us, if legally required, or if an investigation is conducted by an Authorized Investigative Officer (BOA) of Dutch Customs or the tax authorities. In case of suspected fraud or abuse, we may hand over personal data to the relevant authorities.

## **Advertising**

In addition to the information on our website, we can inform you about our new products and services:

- via email
- through social media

## **Contact Form**

Our website offers the possibility to ask questions via a contact form, where you are asked to fill in various details to handle your inquiry. You choose which information you provide. The data you send us is retained for as long as necessary to fully answer and process your request.

## **Location Data**

If necessary for the service, we may collect location data (GPS) from you. Your permission will be requested at the time. These (location) data may also be stored and processed by providers of, for example, navigation/map software such as Google Maps, and may also be used by Google or Apple themselves. We have no control over this. We recommend reading the relevant privacy statements of these providers.

## **Publication**

When using our website, the following data may be published and visible on the internet for everyone, based on the information you provide yourself. You choose what information you publish. It is possible that you may be traceable through this information. Upon request, we anonymize published information.

## **Advertisements**

Our website does not display advertisements.

## **Disclosure to Third Parties**

We may share your data with our partners. These partners are involved in executing the agreement. Our website contains social media buttons that allow the administrators of these services to collect your personal data (if you choose to navigate to them).

## **Cookies**

Our website uses cookies (text files placed on your computer) to analyze how users use the site. Third parties engaged by us may also place cookies. Further use of our website is considered consent to this use of cookies. You are free to disable cookies via your browser. However, please note that this may prevent our website from functioning optimally. We have made agreements with third parties who place cookies about the use of cookies and applications. However, we do not have full control over what the providers of these applications do with the cookies when they retrieve them. For more information about these applications and how they handle cookies, please see the privacy statements of these parties (note: these may change regularly).

## **Google Analytics**

We use Google Analytics to track how visitors use our website. Additionally, we have not permitted Google to use the obtained Analytics information for other Google services, and we anonymize IP addresses.

## **Security**

We take security measures to limit misuse of and unauthorized access to personal data.

## **Security Criteria**

- A secure connection is used on the page where you provide personal data.
- We take technical and organizational measures to prevent data loss or unlawful processing (such as attacks). We therefore guarantee an appropriate security level and have our site periodically tested.

All systems in which (sensitive) personal data are processed are equipped with antivirus software and the latest security-related patches for all major software, as issued by the software providers.

## **Retention Periods**

The personal data described above is retained for as long as necessary. We then retain data for a maximum of one year for statistical purposes. The data is then deleted unless there is a legal obligation to retain it longer (such as the seven-year tax retention obligation).

## **Third-Party Websites**

This privacy statement does not apply to third-party websites linked to our website. We cannot guarantee that these third parties handle your personal data in a reliable or secure manner. We recommend reading the privacy statements of these websites before using them.

## **Changes to This Privacy Statement**

We reserve the right to make changes to this privacy statement. It is recommended to consult this privacy statement regularly to stay informed of any changes.

## **Access and Modification of Your Data**

For questions about our privacy policy or questions about access to and modification or deletion of your personal data, you can always contact us via the details below. You can also request us to view, modify, or delete your data. You can also request a data export of the data we use with your consent or indicate that you want to restrict the processing of your personal data. To prevent abuse, we may ask you to adequately identify yourself. When requesting access to personal data linked to a cookie, you must send a copy of the relevant cookie. You can find this in your browser settings. If the data is incorrect, you can request us to change or remove the data.

## **Hotjar tracking**

Hotjar tracks where you click and scroll on our website. This allows us to optimize our pages to display the most relevant information in the best places.

## **Dutch Data Protection Authority**

Of course, we are happy to assist you if you have complaints about the processing of your personal data. Under privacy law, you also have the right to file a complaint with the Dutch Data Protection Authority against the processing of personal data. You can contact the Dutch Data Protection Authority for this.

## **Contact Details**

Hüttges Transport-Service Nederland B.V.  
Euroweg 2  
2988 CM Ridderkerk  
[administration@hts-nederland.nl](mailto:administration@hts-nederland.nl)  
kvk. 24245647 te Rotterdam